

Winterton Medical Practice Summer Newsletter 2023

New Staff Members

Dr Ope-oluwa Olaniyi – GP Registrar

Dr Victor Okeke – GP Registrar

Dr Deborah – GP Registrar

Chantal Collingwood – Mental Health Nurse

Sarah Foster – Nurse Practitioner

Helen Waters – Practice Nurse

KLINIK ACCESS

Klinik is a facility for our patients to use to contact the surgery from your electronic device. Klinik can be used to contact our team for clinical or administrative queries, and you will be directed to the department that you require to help with your query.

Klinik can be found by visiting our website or via the below link.

<https://access.klinik.co.uk/contact/winterton-medical-practice>

Drop in Clinic

Every Wednesday 6pm-7pm

Winterton Medical Practice Only

This drop-in session will be for:

- Blood Pressure Checks
- Height Check
- Weight Check

These sessions do NOT need a prior appointment.

To use this service, come to the surgery and let Reception know what check you are wanting and they will book you in there and then.



These clinics shouldn't be attended for any other reason, and we are unable to deal with any other needs during this session.

Dr Andrew Clark

The practice would like to formally announce that Dr Andrew Clark will be leaving the practice at the end of September 2023.

Dr Clark has been a partner at the practice since 2002 and has worked alongside his partner colleagues to develop and improve the practice services for our patients. He has shown a particular interest in supporting/training our future GPs through the Hull & York Medical School. Dr Clark has provided care and support to many patients over the years, and I know that he will be missed.

I am sure everyone will join us in wishing Dr Clark well with his future endeavors and thank him for the contributions he has made to the practice and its patients.

The Friends & Family Test

The friends and family test (FFT) launched in GP practices in December 2014. The Practice looks forward to your feedback through the test to assist in shaping future care provision. Patients are asked to provide feedback at every interaction with the surgery. Under the national FFT, patients are asked a standard question: "How likely are you to recommend our service to friends and family if they needed similar care or treatment?"

May Results

At Winterton and Burton Surgery 84.5% of patients were extremely likely or likely to recommend the Surgery.

June Results

At Winterton and Burton Surgery 89.1% of patients were extremely likely or likely to recommend the Surgery.

July Results

At Winterton and Burton Surgery 89.5% of patients were extremely likely or likely to recommend the Surgery.

It gives you a chance to tell us what you think about your experience... good or bad. You can explain your answer and tell us how we can improve things.

We will look at all feedback and use it to make decisions that will make local services better for local people.

Telephone Numbers

Winterton Reception
01724 732202

Burton Reception
01724 720202

Winterton Repeat Prescription
01724 732205

Burton Repeat Prescription
01724 720100